



SEA Participant Eligibility, Requirement, and Trip Cancellation Policy

Participant Eligibility and Expectations:

- Available to fully participate in the Pre-Departure Workshop Day
- Available to fully participate for the duration of the trip.
- Payment of the full cost of the trip paid directly by cheque payable to 'Solidarity Experiences Abroad' or by e-transfer to payments@solidarityexperiencesabroad.org
- Fully aware of SEA's Cancellation Policy (below).
- Responsible for ensuring valid travel and medical insurance is in place for the duration of the trip experience and ensuring that cancellation and interruption insurance is also included.
- Responsible for consulting a medical professional regarding vaccinations/prescriptions associated with the experience. Refer to www.travel.gc.ca for specific information.
- Responsible for following all safety related guidelines outlined by Partner Entity, Professional Leader(s), Group Leader(s) and Partner Organizations.
- Responsible for securing a valid passport and/or VISA for the duration of the trip, as well as any time beyond the trip it may be required to be valid for by the country you are travelling to. Please note your passport must be valid for 6 months past the return travel date.
- Participants for each trip are selected by those conducting the brief interview at their discretion. Not all applicants may be accepted, and all decisions made related to participant selections are final.
- Waitlisted applicants will be contacted should spaces become available.

Note: Inability to meet any of the above-mentioned expectations may affect your eligibility to participate in the program or result in you being sent home at your own cost in extreme cases, from the trip.

Cancellation Policy

The SEA staff understands that situations change and that sometimes participants may need to decline participating in a trip. However, when securing a spot, participants are required to pay a \$500 CAD deposit. This amount is non-refundable, unless a legitimate reason is given to the SEA committee, to which can only be determined as legitimate by the committee themselves. This can be applicable to all other installments if sufficient and realistic amount of notice is given. If a participant chooses to withdraw, they must make an effort to do so 75 days or more before the departure date, allowing the SEA staff enough time to try to find a replacement or cancel the airline ticket. Any cancellation fees incurred are the participant's responsibility to cover, regardless of reason for cancellation. This includes, but not limited to cancellation due to "Acts of God."

The SEA staff makes payments for flights, accommodation, and program events months in advance. If a participant knows well in advance that they are uncertain of their attendance, it is recommended that they do not register until they resolve this. Should a participant become ill or have a personal emergency prior to departure, it is recommended that they notify the SEA staff and consult with their personal insurance to open up a claim, if applicable. If a participant's medical insurance does not include trip cancellation and interruption, it is recommended that they contact the SEA staff well in advance to purchase one through SEA's travel agent or contact their own personal insurance to request an 'add-on' to their existing policy. It is highly recommended that a participant's insurance policy covers for any interruption or cancellation due to "acts of God" and any reason. This way a participant is considered protected and can open a claim to receive a full/partial refund if an accident or event results from natural causes, without human intervention or agency, and one that could not have been prevented by reasonable foresight or care (i.e., in the event of floods, lightning, earthquake, or storms).